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Mediation Evaluation Form

Please evaluate the mediation process by rating the following items in terms of whether you strongly agree, agree, neither agree nor disagree, disagree, or strongly disagree. Your answers will help us improve our services. Thank You.

| | Strongly Agree | Agree | Neither Agree or Disagree | Disagree | Strongly Disagree |
|--|----------------|-------|---------------------------|----------|-------------------|
| 1) The mediation process was adequately explained to me by the mediators and/or the program staff. | | | | | |
| 2) As a result of the explanation of mediation, I understood the mediation process before the session began. | | | | | |
| 3) The mediators listened to what I had to say without judging me or my ideas. | | | | | |
| 4) I was able to express myself, my thoughts, and my concerns during the mediation process. | | | | | |
| 5) Through this process, I think I understand the other people involved in the conflict better. | | | | | |
| 6) Through this process, I think the other people involved in the conflict understand me better. | | | | | |
| 7) I would bring other conflicts to mediation in the future. | | | | | |
| 8) I would recommend mediation to others involved in conflicts. | | | | | |
| 9) As of today, I am satisfied with the process of mediation. | | | | | |
| 10) As of today, I am satisfied with the results of the mediation | | | | | |

Did you reach an agreement in the mediation? Yes No

Do you think your conflict is resolved? Yes No

Who came up with the ideas for solutions? (check all that apply)

I did the other participant did the mediators did n/a didn't get to solutions today

What did you like best about the mediation process?

What suggestions do you have to improve the mediation process and program?

For Office Use Only:

Final Session? Yes No

Mediation is a voluntary and confidential process in which a neutral mediator helps people find a win-win solution to their conflict. Mediation lets people speak for themselves and make their own decisions.